

# BIGHORN

## LIMITED WARRANTY

2026 MODEL YEAR ELECTRIC VEHICLES - v2601

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Bighorn Powersports hereby warrants to the original retail purchaser ('Owner') on any Bighorn electric vehicle (EV) that the material and components of new Bighorn vehicles will be free from defects in material and workmanship. Bighorn, if notified of a defect in material or workmanship during the period of warranty, will repair or replace, at its option, defective parts at no charge. This Warranty covers only originally factory installed parts and authorized OEM replacement parts.

All Warranty repairs must be performed by the original full sales and servicing Bighorn dealer (hereinafter referred to as 'Dealer') or authorized service center. All warranty service work shall be based upon the published shop rate and must comply with the flat rate labor guide. The original purchase receipt or dated proof of purchase document is required to validate Warranty Coverage.

**Applies to new Bighorn EVs sold by authorized Bighorn dealers to the original retail purchaser and registered within 15 days of purchase. For vehicles not registered within 15 days, the standard 1-Year Limited Warranty applies.**

### Warranty Start & Registration

- Warranty starts from the date of purchase by the original retail purchaser.
- The Owner or Dealer must register at <https://warranty.bighornpowersports.com> within 15 days of purchase.
- Non-transferable: Coverage applies only to the original retail purchaser.

### Owner's Responsibility

- The Owner must properly operate, maintain and service the vehicle as defined in the Owner's Manual, and in accordance to the supplements thereto and labels affixed to the vehicle.
- The Owner must maintain all service records of work performed on their vehicle.
- Periodic service and inspections are considered regular maintenance and not reimbursable.
- Ensure the battery is fully charged on a regular basis. The unit should not be operated with the battery under 10% charge.
- Never exceed your vehicle's maximum bed capacity or towing capacity as listed in the 'dimensions' category of your vehicle's specifications.
- Within ten (10) days of the discovery of a defect, the Owners must bring the vehicle to an authorized Bighorn dealer or service center for warranty evaluation and repairs.
- All claims for warranty coverage must be accompanied by a dated, proof of purchase document.

### Dealer and Service Center Responsibility

Initial assembly and preparation must be performed in accordance with the Pre-Delivery Inspection and Setup Sheet that is provided by Bighorn. Additionally, all service and maintenance must be performed by an authorized Bighorn dealer or service center.

**Authorized dealers selling a unit in-crate or without following and signing Dealer Pre-Delivery Inspection and Setup procedures voids all warranty coverage.**

The authorized dealer or service center is responsible for coordinating Warranty coverage with Bighorn. All claims for warranty coverage must be accompanied by a dated consumer's proof of purchase document or receipt, the VIN, mileage, and photos or videos of the issue.

Upon completion, the dealer or authorized service center must submit a copy of the Pre-Delivery Inspection and Setup Sheet signed by the technician that performed the service (at the request and sole discretion of Bighorn), consumer's proof of purchase document or receipt, and an itemized service invoice.

**Covered Warranty Parts**

<b>Model</b>	<b>Components</b>	<b>Warranty</b>
Goggo Cruise E2	Motor / Controller	2 years
	Drivetrain components (Transmission)	2 years
	Lithium Ion Battery	8 year limited*
	Charger	2 years
	Drive shafts, CV and universal joints	2 years
	Suspension (Shocks, Differential)	2 years
	Electrical (EFI, Wire Harness, Display)	2 years
	Chassis	2 years
Goggo Cruise E4	Motor / Controller	2 years
	Drivetrain components (Transmission)	2 years
	Lithium Ion Battery	10 year limited*
	Charger	2 years
	Drive shafts, CV and universal joints	2 years
	Suspension (Shocks, Differential)	2 years
	Electrical (EFI, Wire Harness, Display)	2 years
	Chassis	2 years

\* Battery coverage:

The Battery coverage requires that the consumer should maintain battery charge above red. Anytime the charge indicator drops into the yellow range, the vehicle should be recharged. During an extended period of time when the vehicle is not in use, the consumer will maintain the batteries in charged condition by fully recharging the battery at least every 30 days.

The battery Warranty will protect owners from quality and production defects only. It excludes any battery damage due to improper maintenance.

- Battery warranty claims require Sunright/Bighorn specified testing.
- Non-factory additions wired directly to batteries will void the warranty.
- The 8-year full replacement battery warranty applies solely to personal-use vehicles and excludes commercial-use vehicles.

Credits for warrantied batteries are provided according to this schedule:

E4: (years 0-5: 100%; years 6-7: 50% credit; years 8-10: 25% credit)

E2: (years 0-5: 100%; year 6: 35% credit; year 7: 25% credit; year 8: 15% credit)

**Coverage and Limitations:**

**This limited warranty does not apply to components which are subject to normal wear and tear.** These items include, but are not limited to fluids (e.g. transmission oil, brake fluid), electrical (e.g. headlight housing, tail light housing, all light bulbs), cables, brake system, steering wheel, steering stem bearings, foot pedals, tires, rims, seat,

lights, fasteners, decals, body panels (e.g. rubber & plastic body components, fenders, windshield, roof top, dump bed, front bumper, front grill).

Any customization or modification of the vehicle of any sort will void the warranty and Bighorn will not be held responsible for any damage caused by this customization or modification.

This limited warranty does not cover component failure or damage caused by any of the following: abnormal strain or stress; neglect; abuse; improper initial setup or assembly of components which were supplied in the factory sealed carton, improper maintenance; improper use of the vehicle in a manner it is not designed for. Additionally, this warranty does not cover component failure or damage to vehicles which are leased or rented, or vehicles which are used at a concession operation.

#### **EXAMPLES OF MISUSE OR ABUSE OF THE VEHICLE**

- Jumping
- Stunt riding
- Racing
- Riding at constant wide open throttle
- Damages caused by an accident
- Unit use as rental
- Improper adjustment/operation of the clutch, i.e. dragging, causing premature burning of the friction plates
- Improper adjustment/operation of brakes
- Improper gear engagement, i.e. engaging reverse while traveling forward
- Improper maintenance
- Lack of routine maintenance
- Repairs done by anyone other than Authorized Bighorn dealers and service centers
- Use of incorrect lubricants
- Use of aftermarket parts for repair

Expenses related to towing, storage, rental inconvenience, insurance coverage, loan payments, loss of time, loss of income, or any other type of incidental or consequential damages are not covered by the Limited Warranty.

Bighorn reserves the right to inspect any defective parts before replacing it. In some cases, Bighorn will require the customer to send in the defective part for inspection before an exchange can be made. The inspection process could take 2-4 business days after its arrival to the designated inspection location.

**BIGHORN MAKES NO OTHER WARRANTY OF ANY KIND, EXPRESSED OR IMPLIED. ALL WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE WHICH EXCEED THE OBLIGATIONS AND TIME LIMITATIONS SPECIFIED IN THE WARRANTY ABOVE ARE HEREBY DISCLAIMED AND EXCLUDED FROM THIS WARRANTY. ADDITIONALLY, THIS WARRANTY EXCLUDES ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF USE.**

This warranty gives you specific legal rights. You may also have other legal rights, which may vary from state to state.



